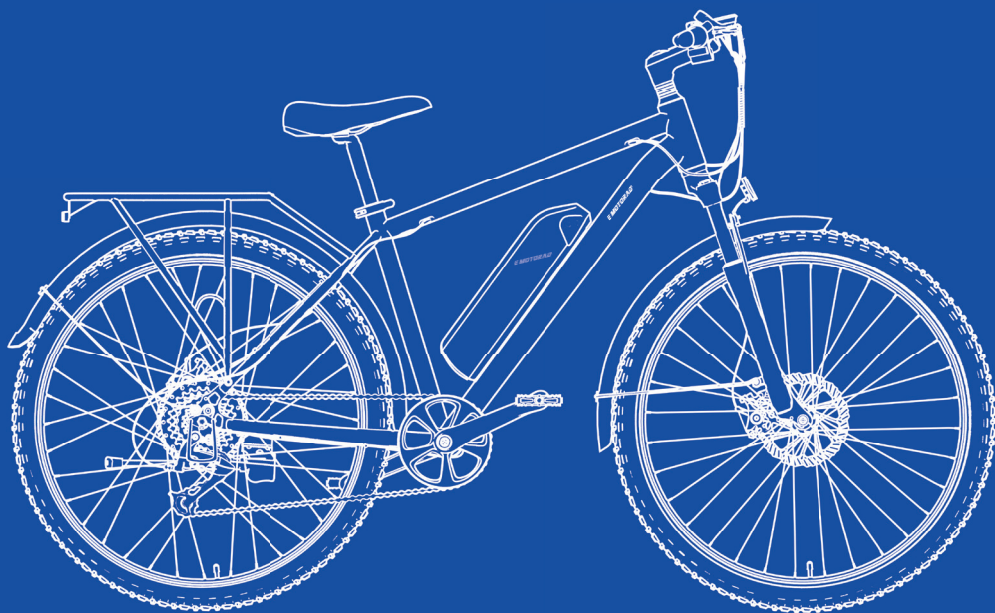


EMOTORAD

T-REX^{PRO}

QUICK START GUIDE



www.emotorad.com

T-REX^{PRO}



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INTRODUCTION

Hey there rider!

Welcome to the world of premium e-cycling with the EMotorad T-Rex Pro. We're delighted to welcome you to a community of riders who appreciate both cutting-edge mobility and refined style. This manual will guide you through the assembly of your e-bike and introduce you to its advanced features, ensuring you get the most out of your riding experience. At EMotorad, safety and quality are paramount, so we encourage you to read this manual thoroughly before your first ride. If you need any assistance, our dedicated customer support team is here to help.

Enjoy your new ride!

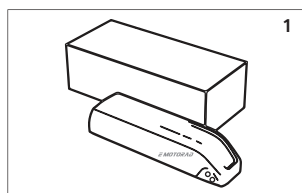


THE TOOL GUIDE

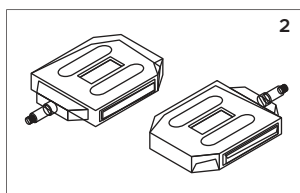
Tools you must keep handy before assembly:

- A Pair of Scissors (Not Included)
- Kit Box (Included)

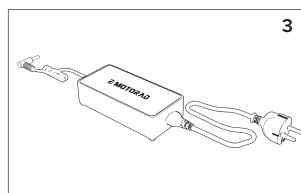
KIT BOX



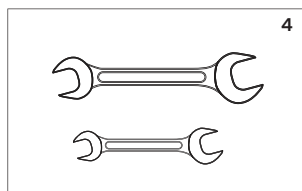
Battery Box



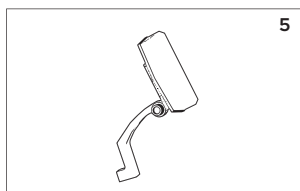
Pair of Pedals



Charger



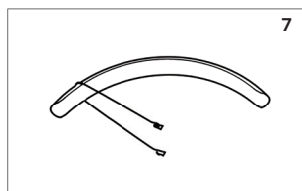
2 x Spanner



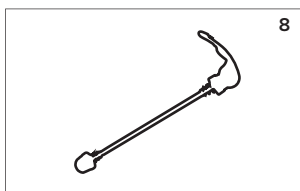
Front reflector



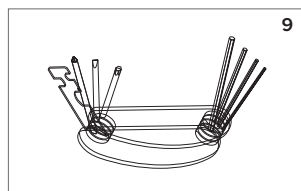
Key chain



Front Mudguard



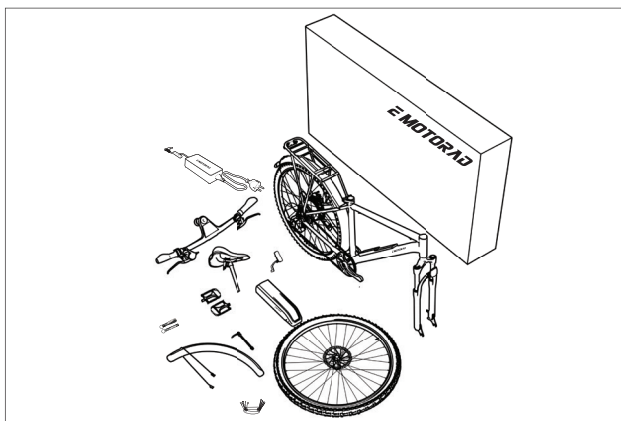
Quick Release



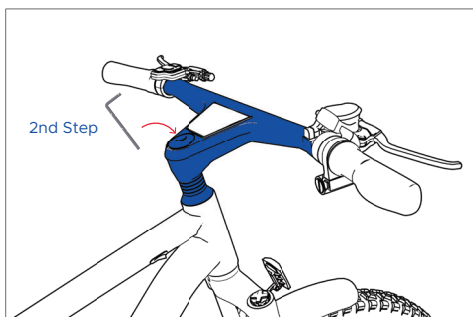
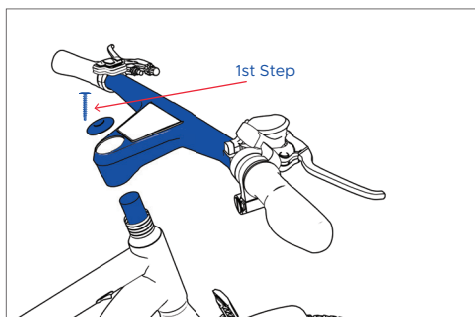
Multitool

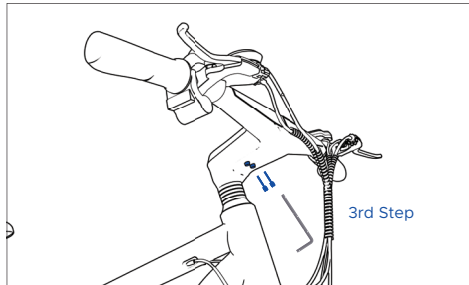
UNBOXING & ASSEMBLY

- ▶ Open the box and carefully remove the e-bike, accessories, battery box, and front wheel. Remove all protective wrapping from the e-bike.

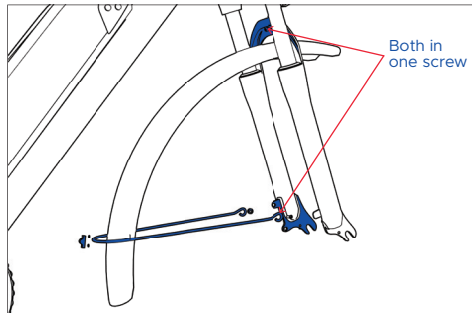


- ▶ Use a 5mm hex key to remove the stem cap and take off the tape from the stem spacer.
- ▶ Loosen the handlebar bolts located on the underside of the display, and mount the handlebar onto the two visible nuts.
- ▶ Tighten the stem cap using a 5mm allen key, making sure it's not too tight and that the handlebar can move smoothly. Use a 4mm hex key to tighten the bolts on the underside of the handlebar.

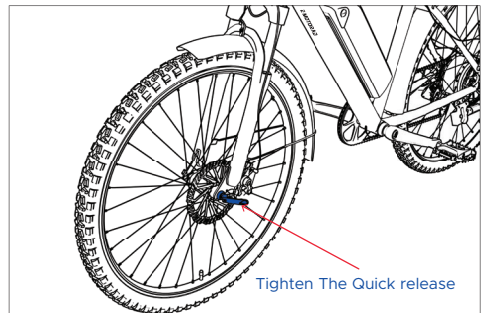
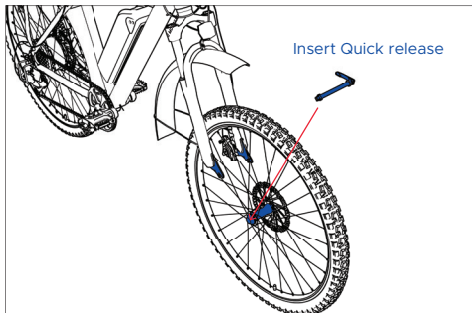




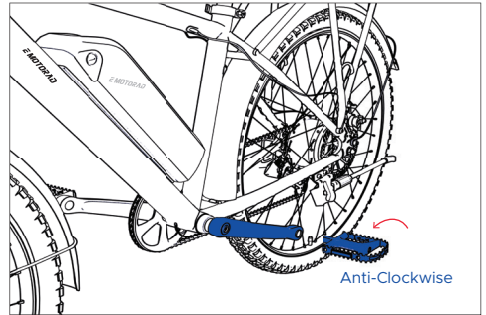
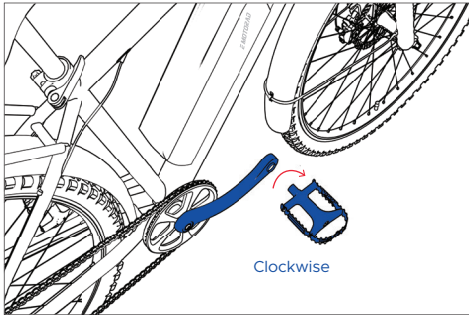
- For the front mudguard and reflector, place the screw through the fork U bracket and secure it with the nut on the other side. Tighten using the multitool.



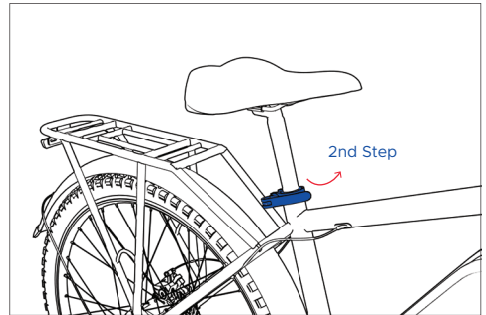
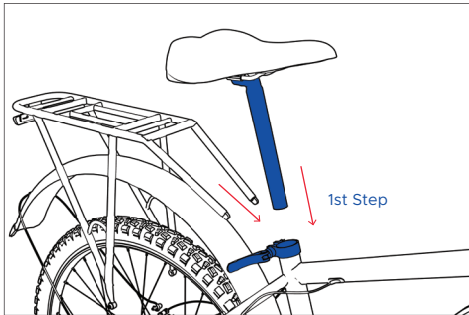
- For this step, you'll need a second person to help lift the front of the e-bike to install the front wheel. Align the wheel between the fork and ensure the disc rotor fits into the calliper.
- Insert the quick-release through the axle, tighten the nut, and adjust the tension by closing the lever. The lever should leave an imprint on your palm and be parallel to the frame without hitting or overlapping it.



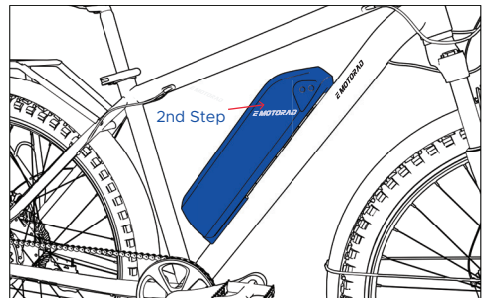
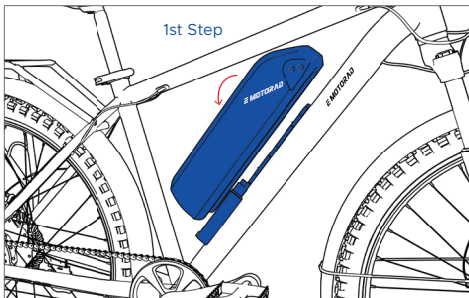
- Install the pedals using the provided 15mm wrench. The pedals are labelled "Left" and "Right." Tighten the left pedal anti-clockwise and the right pedal clockwise.



- To mount the seat post, open the quick-release lever. Adjust the seat height to your hip level, insert the seat post, and tighten the clamp.



- Securely place the battery onto the controller. Insert the key to lock it in place, then press the switch to activate the battery.



Your T-Rex Pro e-bike is now assembled and ready to ride!

FEATURES



INTEGRATED HANDLEBAR CONSOLE

The T-Rex Pro features a world-class, first-of-its-kind Cluster i13 Handlebar Integrated Display offering a sleek, clutter-free design with real-time ride data, battery status, and 5 riding modes. It also has a controller for switching headlights, indicators, hazard lights, and the horn for enhanced visibility and safety, ensuring a secure, enjoyable ride.



KNOWING PEDAL ASSIST

The pedal assist feature on the T-Rex Pro makes e-cycling easier and more fun. It offers five levels of assist, so you can save battery power or get extra support for uphill rides. The T-Rex Pro pedal assist adapts to your needs, giving you a mix of traditional cycling and modern convenience. This way, you can choose how much electric assistance you want and enjoy a ride that suits you perfectly.



REMOVABLE BATTERY

With a 13Ah Lithium-ion removable battery, you can experience smooth, hassle-free rides for a long time. And if you run out of charge? No worries there either! The battery is designed to be portable and lightweight, and can be carried along to charge anywhere like a smartphone. Charge anytime, anywhere with ease, while its compact size ensures it fits seamlessly into the e-bike's frame.



LIGHTS & INDICATORS

The T-Rex Pro comes with a rear light, that becomes prominent when braking for added safety. It also features indicators, both at the front and rear end, signalling turns. Added visibility is guaranteed with a front light that has an adjustable high beam and low beam feature to toggle between. And that's not all, the T-Rex Pro also has an ambient light option for aesthetic appeal.



HIGH-PERFORMANCE MOTOR

Feel the power of the 250 watt motor, delivering smooth and robust performance. It's engineered to provide optimal assistance, making uphill climbs and long-distance rides easier and more enjoyable. Whether you're navigating city streets or exploring off-road trails, the motor operates quietly, ensuring a peaceful and pleasant riding experience.



7-SPEED GEAR SHIFT

Experience the peak of performance with a 7 Shimano Altus Gear Drivetrain. Depending on the terrain and speed of cruising, change the gear to make your rides smoother. No matter what terrain you're on, the gear shift helps to maintain consistent performance throughout.

Sparksync



THROTTLE

Take full control of your ride with the T-Rex Pro' throttle feature. The throttle allows you to effortlessly accelerate without pedalling, providing an extra boost when you need it. Perfect for those moments when you need a quick start or want to take a break from pedalling, the throttle enhances convenience and versatility. Whatever terrain you're on, the throttle ensures a smooth and enjoyable ride.



LIGHTWEIGHT FRAME

The T-Rex Pro e-bike features a strong yet lightweight Aluminium Alloy 6061 frame, offering excellent strength-to-weight ratio and stability across diverse terrains. Built for strength and agility, it provides a sturdy, reliable ride for all your cycling adventures. Experience the perfect blend of strength, durability, and agility with confidence and control on every ride.



SUPERIOR BRAKING

Safety and reliability are at the forefront with the T-Rex Pro featuring mechanical disc brakes with an auto cut-off system that immediately disengages the motor when the brakes are applied, providing an extra layer of safety. Whether it's a sudden stop in traffic or a quick halt on a steep descent, it provides superior braking performance and control, enhancing your overall riding experience.



CARRIER

The T-Rex Pro features a sturdy carrier that can hold up to 25 kg, perfect for carrying your essentials or extra gear. Built for durability and stability, it ensures reliable support for both daily commutes and longer rides.



MUDGUARDS

The T-Rex Pro's full-coverage mudguards protect you from dirt and water, ensuring a clean and comfortable ride in every weather condition. Durable and easy to install, they offer complete protection while adding to the sleek design of your e-bike.

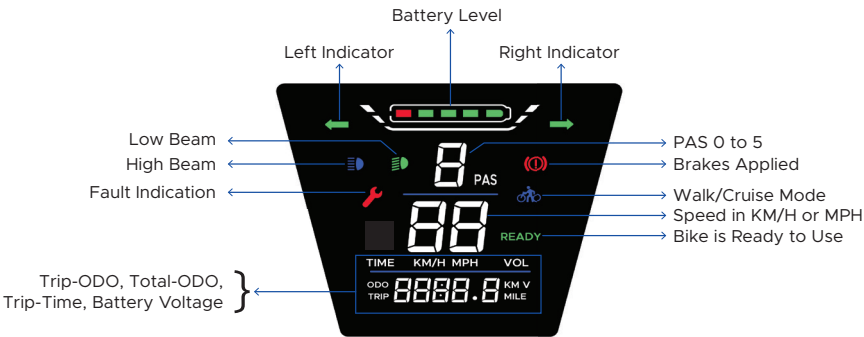
OPERATING THE HANDLEBAR CONSOLE

The handlebar console provides control and information for your e-bike's essential functions. This section outlines the key features and instructions for using the console effectively:

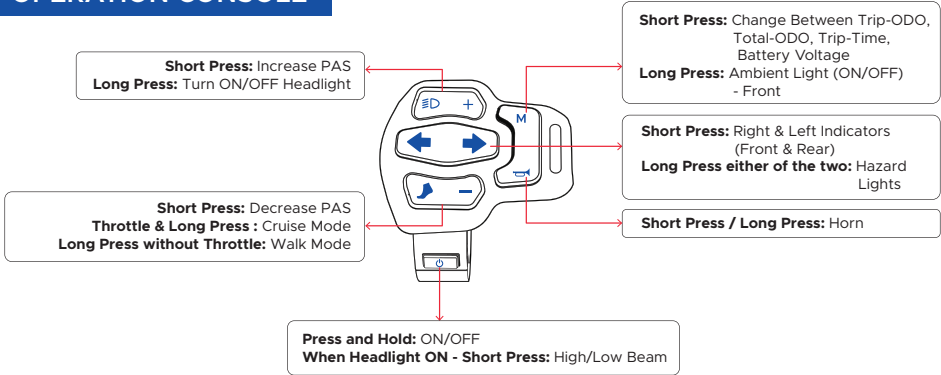
DISPLAY

The Cluster i13 Handlebar Integrated Display provides real-time information about your ride. It shows data such as speed, distance, battery level, and pedal-assist level. To ensure safe riding, it also shows error codes that keep you informed. Given below are the functions and their operational instructions.

CLUSTER i13 HANDLEBAR INTEGRATED DISPLAY



OPERATION CONSOLE



Note: The trip metre will reset when the bike is powered off. The maximum and average speed will be calculated for a given trip, and will reset when the bike is powered off. When the bike has not been used for 10 consecutive minutes the display will automatically shut down. The pedal assist and throttle features will no longer work when the display is turned off.

ERROR CODES AND TROUBLESHOOTING

The T-Rex Pro e-bike features an advanced error code system to help identify and troubleshoot issues effectively. Each error code corresponds to a specific problem, providing a clear indication of what needs attention. By understanding these codes, you can quickly diagnose and address any issues, ensuring your e-bike remains in optimal condition for a safe and enjoyable ride. Consult this section for guidance on interpreting error codes and performing necessary troubleshooting steps.

STATUS CODE	DISPLAY ERROR CODES
21	Current abnormality
22	Speed controller abnormality
23	Motor phase loss
24	Motor Hall sensor fault
25	Brake abnormality
30	Instrument unable to achieve controller

Reach out to the service team once the error is discerned through self initiated troubleshooting.

HEADLIGHT

The handlebar console includes an **integrated headlight** with both high-beam and low-beam modes for enhanced visibility during night or low-light rides. For added safety, use the built-in **horn** to alert other road users of your presence.

SIDE INDICATORS

The handlebar is equipped with integrated side indicators for signalling turns. These indicators enhance safety by alerting others to your intended direction.

HAZARD LIGHTS

The hazard lights function activates both left and right indicators simultaneously, along with a constant beeping sound, alerting others in case of emergencies or a halt.

AMBIENT LIGHTS

The e-bike comes with vibrant and colour ambient lights that display the colour of the e-bike to improve visibility and add aesthetic appeal. These lights are particularly useful in low-light conditions.

CARE FOR YOUR E-BIKE

To ensure the longevity and optimal performance of your e-bike, regular maintenance and proper care are essential. This guide provides practical tips and recommendations to help you keep your e-bike in top condition. From cleaning techniques to lubrication tips, we've got you covered. Read on to learn the best practices for maintaining your e-bike and ensuring a smooth, enjoyable ride every time.



REGULAR CLEANING

- ▶ **Wipe Down:** Regularly clean your e-bike with a damp microfiber cloth to remove dirt, dust, and debris. Avoid using high-pressure water, as it can damage electrical components.
- ▶ **Frame Cleaning:** Use a frame cleaner solution to clean the frame for a thorough cleanse.
- ▶ **Chain Maintenance:** Clean and lubricate the chain regularly to prevent rust and ensure smooth operation. Use a chain lubricant for best results.
- ▶ For more thorough maintenance, consider cleaning your e-bike every 300-500 km.
- ▶ When washing your e-bike, please avoid the brake rotor as much as possible and prevent any kind of oil or liquid spills on it.



BATTERY CARE

- ▶ Only use the charger provided by EMotorad.
- ▶ Store the battery in a cool, dry place away from direct sunlight and heat sources.
- ▶ Avoid storing the battery at full charge or completely empty for extended periods.
- ▶ Periodically check the battery's charge level and top it up to around 60-80% if not in use for an extended period. This helps maintain battery health.
- ▶ If your e-bike gets caught in the rain, use a cloth to wipe down the battery and wait for it to dry before reconnecting it to the e-bike.
- ▶ Do not touch the battery terminals.
- ▶ Turn off the battery when not in use.
- ▶ The battery should not be difficult to attach or remove. Do not force it to avoid damage or injury.
- ▶ If the battery has trouble charging, discontinue charging and contact EMotorad immediately.
- ▶ Only grab the charger by the plug, not the cable, when plugging and unplugging.





BRAKE MAINTENANCE

- **Inspection:** Regularly inspect brake pads for wear and tear, and replace them when necessary.
- Ensure that the brake lever does not touch the handlebar. If it does, please contact our helpline for assistance.



TYRE MAINTENANCE

- **Pressure Check:** Check tyre pressure regularly and maintain it within 45-55 PSI.
- Proper tyre pressure ensures better traction and ride comfort.
- Replace tyres if they show signs of damage or significant wear and tear. Keep in mind that different types of terrains affect the tyres differently.



ELECTRICAL COMPONENTS

- **Connection Check:** Periodically check all electrical connections and wiring for any signs of wear and tear, damage, or loose connections.
- **Display and Controls:** Ensure the display and control buttons are clean and functioning correctly.
- Avoid exposing them to excessive moisture.



STORAGE

- **Indoor Storage:** Store your e-bike indoors in a dry, cool place to protect it from natural elements.
- **Long-Term Storage:** If storing your e-bike for an extended period, clean it thoroughly, charge the battery to around 60-80%, and store it in a cool, dry place.
- Keep the tyres inflated even when the e-bike is not in use to prevent wear and tear.



DISPLAY CARE

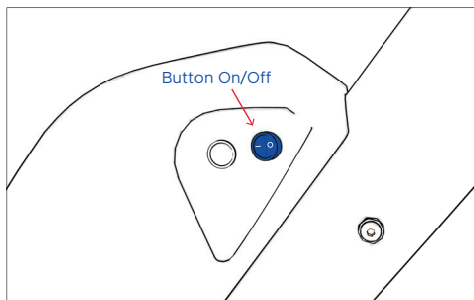
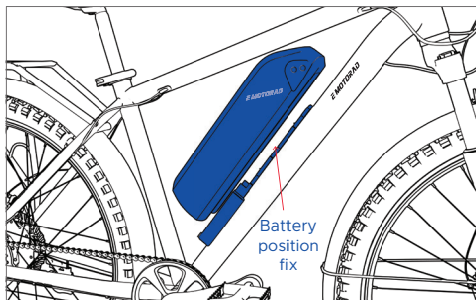
- **Cleaning:** Use a soft, dry cloth to gently wipe the display. Avoid using harsh chemicals or abrasive materials that could scratch the screen.
- **Avoid Extreme Temperatures:** Do not expose the display to extreme temperatures, as this could affect its functionality.
- **Regular Inspection:** Periodically check the display for any signs of damage or malfunction. If you notice any issues, contact EMotorad for assistance.

OPERATING THE BATTERY

Your T-Rex Pro e-bike comes with a 36V 13Ah Lithium-ion battery which features a unique set of keys for keeping it LOCKED/UNLOCKED to the frame. This section provides instructions on how to charge and maintain the battery effectively, without breaking a sweat.

BATTERY POSITIONS:

- **To Unlock & Lock:** Turn the key anti-clockwise to remove the battery from the frame, and clockwise to lock it in place.
- **Turning the Battery On:** Press the button on the side of the battery to turn it ON. The battery is locked to the frame, and the power is active.
- **Turning the Battery Off:** Press the button to turn the battery OFF. The battery is locked to the frame, but the power is not active.

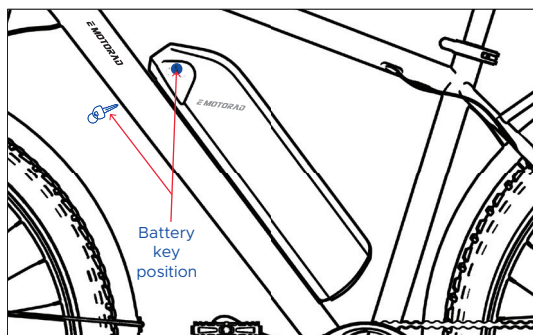
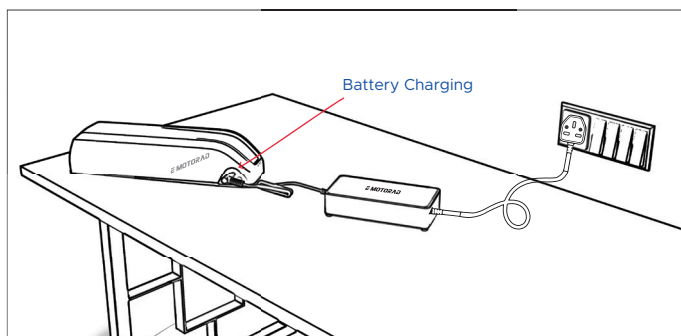


CHARGING YOUR BATTERY

Locate the charge port on the side of the battery. You can charge the battery while it is attached or detached from the E-bike.

- **Initial Charge:** The battery comes with a charge between 20-60%. Plug it in to ensure it is fully charged before your first ride.
- **Battery Removal:** Insert the key into the lock on the underbelly of the frame, push firmly, and turn counterclockwise to unlock. Slide the battery out of the frame.
- **Battery Locking:** Insert the key into the lock and turn clockwise to lock the battery.

- **Charger:** Use only the provided EMotorad charger.
- **Charging Indicators:** The charger light is red while charging and turns green when charging is complete. Charging takes approximately 4-5 hours if the battery is mostly empty.
- **Safety:** Ensure no dirt, debris, or flammable items are near the charger. Avoid leaving the charger plugged in when the battery is fully charged.
- Do not charge the battery if it is damaged, excessively hot, leaking, smells, or is discoloured.
- Store the battery indoors in a dry space, away from heat or flame sources and out of direct sunlight.



RIDING MODES

CRUISE MODE

After switching on the display, use the throttle to set the ebike in motion. Once it reaches a favourable speed, press the '-' button for 3 seconds, and the cruise mode will be activated.

WALK MODE

After switching on the display mentioned above, keep the ebike stationary and press the '-' button for 3 seconds. The ebike is now in walk mode and will be mentioned on display too.

THROTTLE MODE

After switching on the ebike, twist the throttle on the right side of the handlebar to activate the Throttle Mode.

Note: Remember that the PAS level should be at least at level 1 to use throttle mode.

PEDAL ASSIST MODE

After switching on the display as mentioned above, you can use the '+' and '-' buttons to set the level of the pedal assist between 1 to 5. With 1 being the lowest and 5 being the highest.

PEDAL MODE

You can ride conventionally by simply switching off the display and using the pedals to propel yourself.

A NOTE ON WEAR AND TEAR

Some components of your e-bike are subject to wear and tear due to their function. This is a natural part of using your e-bike. The rate of wear and tear depends on the care and maintenance of your e-bike as well as on the way of your usage. Kilometres travelled, rides in the rain, dirt, and gravelly terrains all affect the condition of your e-bike. If the e-bikes are left standing out in the open often, they may be subject to increased wear and tear through weathering.

Some components require regular care and maintenance. Nevertheless, sooner or later they will reach the end of their service life, depending on conditions and intensity of their use. Parts that have reached their limit of wear and tear must be replaced.

This applies to the following parts:

- › Chain
- › Grip coverings or bar tape
- › Chain rings
- › Sprockets
- › Pulleys
- › Brake, Gear cables and housing
- › Tyres and tubes
- › Saddle covering (leather)
- › Disc rotor and Brake pads
- › All bearings (Headset, Hubs, and Bottom Bracket)

Caution: Do not use your e-bike for high strain cycling like competitive events or in hilly terrains as that would lead to damage.

Note: Remember that the overall performance of your e-bike will be affected by the condition of its specific components. Please ensure that you are not straining any component excessively, carrying out regular maintenance checks and adhering to the replacement suggestions provided in this manual. For any doubts contact your dealer or any other expert immediately.

SERVICE CHECKLIST

MONTHLY		
Regular Cleaning	Frame	Use a low-pressure water stream or a damp cloth, scrub gently, and then dry. Avoid getting electrical components wet. Advisable to do so after every ride. Use a frame cleaner for best results.
	Drivetrain	Use a bicycle drivetrain degreaser on the chain, flywheel, and chainrings. Clean deeply to remove dirt and dust. Clean before lubricating the chain. Advisable to do so every 3 months for regular riders. Use a drivetrain cleaner for optimal performance.
	Chain	Use a low-pressure water stream or a damp cloth, scrub gently, and then dry. Avoid getting electrical components wet. Use a chain lubricant for a smoother ride. For dry conditions, it's recommended to apply chain lube every 300 to 500 kilometres. For wet conditions, it's recommended to apply chain lube every 250 to 300 kilometres.
	Wheels	Check for loose spokes every 1000 km.
	Tyres	Check tyre pressure weekly and before every ride. Maintain per the specified limits on the tyres.
	Bolts	Tighten any loose bolts and screws immediately. If you hear any unusual sounds after dropping your e-bike from the height of your knee, tighten the bolt accordingly. Advisable to do so after every 2000 km run to ensure a safe and smooth ride.
	Forks	Please lubricate the fork stanchions whenever you lube the chain with a chain lubricant. Advisable to do so after every e-bike wash and ride in rainy weather.
EVERY 6 MONTHS (AT AUTHORISED DEALER)		
Thorough Cleaning	Brakes	Clean brakes and brake pads to avoid squeaks. Replace worn brake pads.
	Tyres	Check for worn-out treads and replace tyres if necessary. It is advisable to replace them after covering 3000 km to 5000 km for optimal performance.



	Chain	Check the chain wear and tear using a chain wear indicator tool. Replace the chain after covering 3000 km to 5000 km for smoother rides.
	Front Hub	Clean and regrease the bearing inside the hub. Advisable to do so pre-summer and every rainy season to avoid wear and tear.
EVERY YEAR (AT AUTHORISED DEALER)		
Complete Overhaul	All components	Disassemble the e-bike completely. Clean and regrease all threaded components upon assembly.
		Inspect the frame, suspension, and all components. Repair/replace parts as needed. Advisable to do so pre-summer and every rainy season to avoid wear and tear.
		Degrease the drivetrain and replace the chain, considering weather conditions.

WARRANTY COVER



EMOTORAD WARRANTY POLICY

At EMotorad, our first guiding principle is "The Rider is the Boss." We stand behind the products that we sell. For this reason, we're pleased to offer one of the industry's most generous and rider-friendly warranty policies.

REPAIR OR REPLACEMENT OF COMPONENTS

IMPORTANT!

To validate this warranty, the retail customer must register the e-bike at www.emotorad.com within 15 days of purchase.

- ▶ We offer a lifetime warranty on aluminium alloy frames for EMotorad e-bikes, ensuring lasting peace of mind against structural defects in material or workmanship for the original owner.
- ▶ Other EMotorad branded products (as well as frame paint and graphics) are covered by a one-year warranty.
- ▶ This warranty is limited to the original purchaser only. Proof of purchase is required to validate protection under warranty. Transport costs are not included.
- ▶ We offer 12 Months warranty on the motor from the date of original Purchase, 12 Months warranty on the controller and 24 months warranty on the battery.
- ▶ The battery warranty does not include damage from power surges, use of non-original chargers, improper maintenance, or water immersion.
- ▶ Accessories (for example: helmet, wire lock, pump.) are not covered by this warranty policy

Only use this product in accordance with this user manual. EMotorad offers a warranty on the following items.



Main frame (Aluminium Alloy 6061)	Lifetime Warranty
Motor shell, Hub motor, Controller	One year
Battery	Two years
Electronic handlebar controls and electrical connections, Battery Charger*	Six Months
Paintwork (excluding accidental or deliberate damage)	One year
Lights and lighting system	Six Months

- All Mechanical parts are only covered for Manufacturing Defects. There is no warranty period on handlebars, stem, bearings, drivetrain parts, brakes, wires, wire housings, tyres, tubes, rim or wheels, hubs, seat or saddle, seat post, clamps, grips, headset parts, pedals, brake callipers, bottom bracket, disk, brake pads and mudguards.
- Display, Throttle, LED Light, Pedal Sensor, Charger come with a 6 Months warranty.

If any manufacturing defect(s) is found in our product, the company will repair or replace the defective part(s) with new part(s) or equivalent at no cost, provided the product is within warranty period of 1 year and the malfunction is caused due to faulty material or workmanship during manufacturing. The decision to replace or repair the defective part will rest solely with the company. We also reserve the right to replace the defective part with parts, similar or different to the defective part, as per the availability of such parts.

TERMS & CONDITIONS

1.	If the product has a quality fault within 15 days of delivery, the part will be repaired or replaced.
2.	The period of assurance shall commence from the day delivery was made to the retail customer, or from the day the retail customer collected the bike from the retailer.
3.	To validate this warranty, the retail customer must register their e-bike within 15 days of purchase.

All parts that have been replaced under warranty must be returned to the Company and will be company's property. Parts replacement will be subjected to below terms & conditions:

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- The Company or our authorised dealers will repair or replace only the parts that are failing due to faulty material.
 - Only the Company or its authorised dealers can repair, service or assemble/ reassemble Product and it shall be the responsibility of the customer or purchaser to bring the faulty Product to our dealer premises.
 - This warranty does not cover corrosive parts, plastic, PVC and rubber components or the accessories adding to the decorative value of the Product.
 - Photocopy of sales invoice and serial number of the Product has to be shared with the Company.
 - Battery used in Product is a special application battery meant only for electric cycles. Do not use these for any other application or product.
 - The Company reserves the right to change or withdraw any or all terms of the warranty policy without any prior intimation.
 - All Products should be periodically checked as per the recommended service schedule by our authorised dealer for indications of potential failures including cracks, wire damage, corrosion, dents, deformation, paint peeling and any other indications of potential problems, inappropriate use or abuse. These are important safety checks and very important to help prevent accidents, bodily injury to the rider and shortened useful product life cycle of a Product.
 - Since Lithium ion batteries have the tendency to self-degrade, mileage per charge will reduce with ageing.

This warranty is not applicable in any of the following conditions:

- If any repair work is carried out privately or by any Unauthorised dealer or personnel or irregular maintenance.
- Damage resulting from misuse, not maintaining the vehicle or not following the guidelines within our user guide or using the vehicle for any kind of competitive sport.
- Failure to register the e-bike within 15 days of purchase.
- Spare parts and components worn in normal use.
- Any special equipment or accessories added by the customer with an intention to enhance the performance, speed or comfort of the Product, is not included in this warranty. In the event of any such alteration or addition, the warranty will stand null and void.
- If a photocopy of the sales invoice is not received with defective Product, warranty will be counted from date of manufacturing till define time period as above.
- Fading of parts like paint, stickers and plastic parts due to direct exposure of sunlight is not covered under the warranty.

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- This warranty is void in its entirety by any modification of the frame, fork or components. This warranty is expressly limited to the repair or replacement of a defective item and is the sole remedy of warranty. This warranty extends from the date of purchase, only to the owner and is not transferable. Transportation cost and labour charges incurred in the replacement of parts are not covered under this warranty.
 - The Company is not responsible for loss or damage whatsoever (including incidental or consequential damages) arising from use of the Product. Any claims under this warranty must be made through an authorised dealer.
 - The warranty stands null and void if :
 - The serial number /identification code is deleted, defaced, altered, effaced or removed
 - Used for more than permissible load of 110kgs.
 - Used for stunts, competition or jumping, acrobatics, bicycle moto-cross, dirt biking or similar activities as all units are not designed or intended for such purpose or usage
 - Any kind of tampering observed with the parts/Product
 - Modified/altered components for any specific use other than a personal transport
 - Transportation, delivery, labour and handling charges incurred in the replacement of parts are not covered under this warranty, and shall be borne by the customer
 - This warranty is void in its entirety by any modification of the frame, fork or components
 - Resold to any other person/company
 - Damage caused by an accident or malfunction or misuse caused to the Product by the acts of persons, intentional or otherwise, including but not limited to misuse or mishandling, fire or any act of God
 - Nonfunctional parts due to natural wear and tear, ageing, defects resulting from misuse/ improper handling or negligence by the rider or Product is altered by component parts substitution are not covered under the warranty.

➤ Misuse of the battery includes, but is not limited to:

- Intentional or accidental damage, such as punctures, cracks, or exposure to impact forces
- Signs of tampering, such as opening or modifying the battery pack
- Exposing the battery to extreme temperatures (hot or cold) beyond recommended ranges
- Rough handling, improper storage, or neglect leading to battery failure
- Operating the battery in systems or applications not recommended by the manufacturer
- Repurposing the battery for other equipment without manufacturer approval
- Using or storing the battery in excessively humid, wet, or dusty environments
- Submerging the battery in water or exposing it to unprotected liquids
- Intentional short-circuiting of the positive (+ve) and negative (-ve) terminals
- Attempting to repair or modify the battery by unqualified personnel
- Leaving the battery on overnight charging or unattended for extended periods

This warranty is valid only within the geographical boundaries of the Republic of India. Company reserves the right to change this warranty policy at its sole discretion without any notice. In case of any dispute with the customer, the courts of Mumbai, Maharashtra, India shall have exclusive jurisdiction to settle any dispute.



SHIPPING DAMAGE CLAIMS

Immediately inspect whether the packaging is intact when receiving the goods. If you see obvious damage to the product, you can choose to reject and contact us in time. We will not accept claims for shipping damage later than 24 hours from the receipt of the product.

WARRANTY REGISTRATION



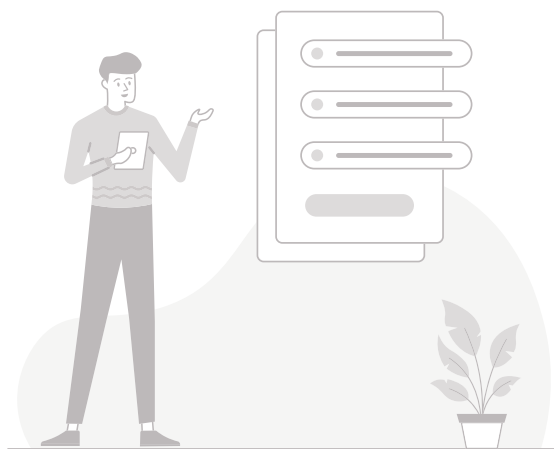
HOW TO REGISTER?

Registering your EMotorad T-Rex Pro e-bike for warranty is a simple and essential step to ensure you receive the best support and coverage for your new purchase. Follow these easy steps to complete your warranty registration:

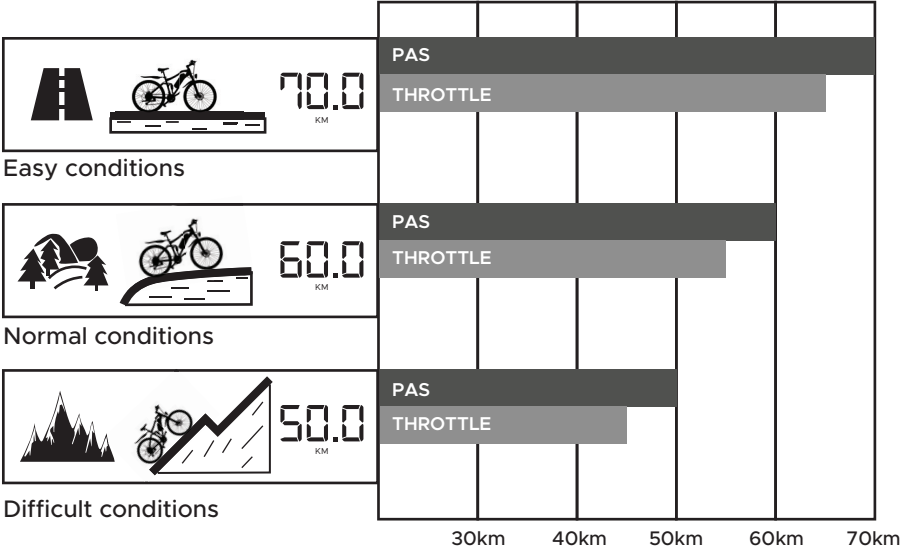
- Find the frame number of your e-bike. It is typically located on the frame, near the crankset or on the rear of the e-bike.
- Ensure you have proof of purchase, such as a receipt or invoice, which includes the date of purchase and the retailer's information.
- Go to the EMotorad official website and navigate to the 'Warranty Registration' section. You can find this under the 'Assurance' section on the website.
- Complete the online registration form with your full name, contact information (email address and phone number), e-bike model and frame number, select source of purchase, invoice number, and upload a copy of your invoice file.
- Double-check all the information you have entered to ensure accuracy. Once you are confident everything is correct, submit the form.
- If you encounter any issues during the registration process, or if you do not receive a confirmation email within a reasonable timeframe, please contact EMotorad customer support at **contactus@emotorad.com** or call **+91 8686050590**.

By registering your EMotorad T-Rex Pro e-bike, you ensure that you are protected under our warranty policy and can enjoy peace of mind while riding.

Thank you for choosing EMotorad!



E-BIKE RANGE



*The above mentioned range is subject to vary depending on rider weight and other conditions.
**The PAS varies from 1 to 5 levels. At each level the range output will change accordingly.

SAFETY GUIDE

Thank you for choosing the T-Rex Pro. Your safety is our top priority.

IMPORTANT NOTICE

This manual is intended to promote safe usage of your e-cycle for you, other road users, your vehicle, surrounding property, and the environment. Please note:

- ▶ The content of this manual may be updated without prior notice.
- ▶ The manufacturer assumes no responsibility for any errors or omissions in this document.
- ▶ Reproduction, distribution, or unauthorised use of this document or its contents is strictly prohibited without written consent.

USAGE GUIDELINES

Before using your T-Rex Pro, read this manual thoroughly to ensure proper operation and safety. Keep the manual in a secure location for future reference. Improper use or handling of the e-cycle may lead to injury or damage. The manufacturer is not liable for harm caused by misuse or failure to follow the guidelines in this manual.

SAFETY SYMBOLS

DANGER

This symbol indicates a hazardous situation which, if not avoided, will cause serious injury.

WARNING

This symbol indicates information that, if ignored, could possibly result in personal injury or even death due to incorrect handling.

CAUTION

This symbol indicates information that, if ignored, could possibly result in minor or moderate personal injury. It may also alert against unsafe practices.

CAREFULLY OBSERVE THE FOLLOWING INSTRUCTIONS:

PROTECTIVE GEAR

WARNING

Always wear a certified helmet, gloves, and appropriate riding attire. This ensures your safety while riding.

CHECK BEFORE YOU RIDE

WARNING

Conduct a pre-ride check:

- Ensure tyres are properly inflated
- Confirm the battery is securely mounted, locked, and fully charged

AVOID OVERLOADING

WARNING

Do not exceed the maximum weight capacity of 110kg, including the rider and any cargo.

CAUTION

Dual sitting is not recommended. The rear carrier is designed only to hold goods and is not intended to support a second passenger.

BATTERY HANDLING

DANGER

- **DO NOT** connect the positive and negative terminals directly; this can cause a short circuit
- Keep the battery away from high temperatures, heating equipment, and fire
- Avoid exposing the battery to water, salty, acidic, or alkaline liquids, and do not use it in the rain
- **DO NOT** disassemble the battery
- Store the battery in a cool, dry place. If not used for an extended period, recharge it monthly
- Use only the Xcape-recommended Li-ion charger

WARNING

DO NOT disassemble any battery component. Unauthorized tampering voids the warranty and may cause injury or damage.

CONTROLLER HANDLING

WARNING

- Protect the controller from rain, water, or any liquids to avoid short circuits or damage
- **DO NOT** disassemble the controller. Unauthorized tampering voids the warranty and may result in damage or injury.
- Keep the controller clean and dry. Wipe it gently with a dry cloth and avoid aggressive cleaning agents.
- **DO NOT** use a pressure washer

ELECTRONICS HANDLING

(Motor, Throttle, Lights, Display, Control Panel, Harnesses, etc.)

WARNING

Protect all electronics from heavy rain, water, or liquids to prevent short circuits or damage

DO NOT disassemble any electronic components. Unauthorized tampering voids the warranty and may cause injury or damage.

Keep electronics clean and dry. Wipe dust and dirt gently with a dry cloth; avoid harsh cleaning products.

DO NOT use a pressure washer

GEARS AND SHIFTERS

WARNING

(While Shifting)

Avoid forceful gear changes, as this can snap the chain

CAUTION

(When Stuck in Gear)

If you accidentally shift while stationary, spin the crank gently to realign the chain properly

EM



www.emotorad.com

For General Enquiries
+91 8686050590 | contactus@emotorad.com

For Service Related Queries
+91 8956248161 | service@emotorad.com